

## <u>UNDERSERVED</u> MARKETS:

A DENSELY POPULATED AREA THAT MAY HAVE BASIC GOODS AND SERVICES, BUT NOT COMPETITIVE PRICES OR NATIONAL BRANDS TO ACCOMMODATE THE NEEDS OF THE CONSUMER.



## RETAIL CHICAGO:

- STOP BLEED OF SALES TAX \$\$
- PLACE UNDER PERFORMING PROPERTIES BACK ON PROPERTY TAX ROLLS
- BRING RETAIL GOODS AND SERVICES TO ALL COMMUNITY AREAS
- DEVELOP EMPLOYMENT OPPORTUNITIES IN EACH COMMUNITY



# RETAIL CHICAGO MATERIALS:

- MARKET PROFILE SHEETS
- COMMUNITY PROFILE SHEETS
- CUSTOM TAILORED PACKAGES
- WARD / RETAILER TOURS
- DATABASE: OVER 250 CONTACTS
- QUARTERLY NEWSLETTER

## **SHOP ARLINGTON:**

- SALES TAX \$\$ WERE IN DECLINE
- INVOLVED ALL 28 SHOPPING CENTERS
- J. EXPANDED CITIZENS

  KNOWLEDGE BASE ON RETAIL

  AND TAX IMPACT

# SHOP ARLINGTON RESULTS:

- 14% INCREASE IN SALES TAX REVENUE
- ESTABLISHED SYNERGY BETWEEN MERCHANTS
- ON-GOING PROGRAM



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## <u>RELATIONSHIPS WITH</u> BROKERS/DEVELOPERS:

- MUNICIPALITIES NEED TO BE MORE PROACTIVE
- TIME IS MONEY APPROVAL PROCEDURES TOO LONG, VAGUE
- NEED MORE OPEN, 2-WAY COMMUNICATION, DIALOGUE
- DEVELOP MUTUAL RESPECT:
  - KNOW WHAT THE OTHER PARTY IS UP AGAINST-FIND THE MIDDLE GROUND

## <u>SITE SELECTION –</u> RETAIL COMPETITION:

- IS THERE COMPETITION?
- WHERE IS CLOSEST COMPETITION?
- '• HOW OLD?
- ANY PROJECTS IN PROCESS?
- WHO HAS EXPRESSED INTEREST?
- "WISH LIST" FOR RETAIL

# TRAFFIC / TRANSPORTATION: • WHERE / WHAT ARE MAJOR TRAFFIC GENERATIONS? • TRAFFIC COUNTS - WHY? • WHAT ABOUT PUBLIC TRANSPORTATION? • ANY BARRIERS TO ACCESS?

## **COMMUNITY:** HOUSING STOCK TYPE • QUANTITY • AGE AVAILABLE LABOR MARKET • TRAINED? • RESOURCES ACCEPTANCE OF NEW **DEVELOPMENT** • EMPHASIZE ADVANTAGES MINIMIZE IMPACT STRESS COMMUNITY SUPPORT Chain Reaction Chicago Study Conducted by Mari Gallagher, Senior Researcher, MCIC, a non-profit research firm that does national work Neutral, third party expertise using state of the art methods Contact information for Mari Gallagher: 312-580-2591 or mari@mcic.org Chain Reaction: What We Studied The patterns of major player grocers (Jewel, Dominick's, Aldi, and Cub Foods) and a wide-range of commercial indicators based on income, race, and place (pharmacies, bookstores, etc.) Major player grocers as a proxy for general investment patterns

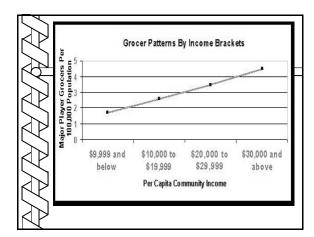
## The Commercial Desert The areas on the map <u>without</u> the green shaded circles are the areas that have no coverage of major player grocers within a mile. The exposed pink and purple areas are predominantly Black and Hispanic communities. Areas outside Chicago are shown in bright

yellow.

#### What We Found: Income is the Driver

Income is the key determinant of major player grocer location patterns. Controlling for income, race has minimal impact. As income goes up, store location goes up, and as poverty goes up, store location goes down.

Other types of retailers exhibit a similar pattern. From health clubs to bookstores, we found a distinct positive relationship between income and store location.



But low-income families do buy food and basic goods and services needed for survival. The question is where do they make these purchases, are they quality purchases at competitive prices, and could their communities support new store locations. Ofter food is purchased at fringe locations, such as small corner stores, pharmacies, fast food restaurants, gas stations, and even liquor stores.

## The Chain Reaction Phenomenon

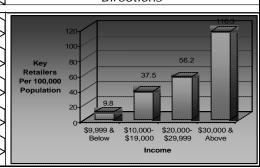
The location decision of one retailer, such as a Jewel, a Starbucks, or even a pawn shop or adult bookstore, can set the tone and investment pattern of the entire corridor.

#### The Chain Reaction Score is Built on These Indicators:

Major Hardware Stores
Major Office Supports Stores
Major Shoe Store
Major Pharmacies

Major Friedmates
Radio Shack Stores
Major Grocery Stores
Health Clubs
Mainstream Bookstores
Bike Stores
Dunkin Donuts
Starbucks
Subways
Bowling Alleys
Movie Theaters
Targets
Animal Hospitals
Major Wusic Stores
Major Video Stores
Sporting Good Stores
Sporting Good Stores

#### Chain Reaction Phenomena Chicago's North and South Sides, Rich and Poor Communities Snowball in Opposite Directions



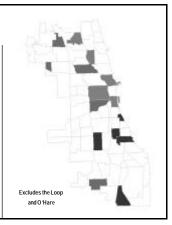
## The Haves & Have Nots

■ The five highest scores.

These communities have 132 key retailers per 100,000 population.

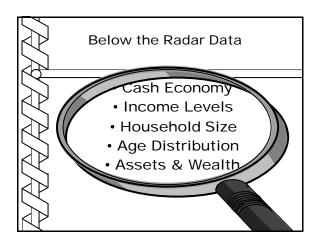
- The fives scores across the median. These communities
- have 46 key retailers per 100,000 population.
- The five lowest scores.
  These communities are part of the commercial desert, with no or low access to mainstream retailers. These communities have 4.5 key retailers per

100,000 population.



#### Developing Solutions A Few Examples

Because the majority of retail location decisions appear to be based on economics, more effective programs are needed to increase the employment and wage levels of low-income families, especially Blacks and Hispanics, whose neighborhoods tend to cluster in low-income/low-investment areas. An increase in income will likely result in an increase in higher quality retail concentration patterns.



# **COUNCIL ACTION:** 9/14/05 CHICAGO PASSES NATION'S FIRST ORDINANCE AGAINST LONG-TERM RESTRICTIVE COVENANTS FOR GROCERY AND DRUG STORE **PROPERTIES** WHY? **COMMUNITIES NEED ACCESS** TO FRESH FOODS TO PREVENT LONG TERM VACANCIES THAT PROMOTE **BLIGHT** WHY? TO MAINTAIN PROPERTY VALUES IN THE COMMUNITY TO PREVENT "SHADOW STORES" IN A COMPETITIVE **MARKET** DAMAGE TO NEARBY **RETAILERS**

WHY?	
• COVENANTS INCREASE BURDEN ON SENIOR CITIZENS / OTHERS TO OBTAIN FOOD , MEDICATIONS	
WHY?  • HAD TO TAKE ACTION TO PROTECT THE VITALITY OF OUR COMMUNITIES	
THANK YOU	
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