

PTCB Certified Pharmacy Technicians: Playing a Critical Role in Practice Model Change

Monday, December 5, 2011
2:00 PM – 4:00 PM



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Disclosures

The program chair and presenters for this continuing pharmacy education activity report no relevant financial relationships.



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Maintaining the Momentum: An Overview of PPMI and the PTCB C.R.E.S.T. Initiatives

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Objectives

- Explain how education, training, PTCB certification, and regulatory requirements have impacted and will continue to impact opportunities for pharmacy technicians
- Describe the goals and outcomes of the PTCB 2011 C.R.E.S.T. Summit

Introduction and Background

- PTCB operates as the national standard for pharmacy technician certification and is governed by national leaders in pharmacy



- Over 400,000 technicians have been certified by PTCB since 1995



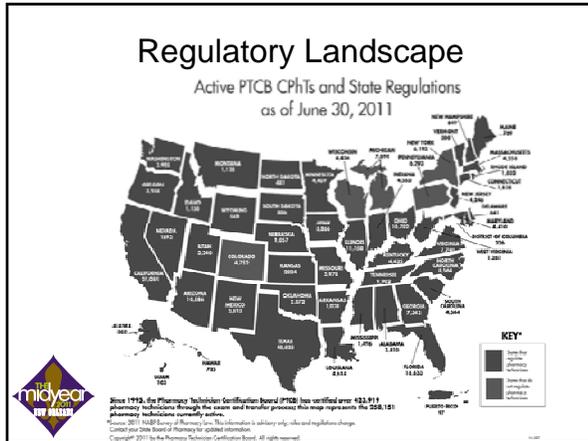
What's New?



2010–2011 Review



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ASHP PPMI Initiative

The goal of PPMI is to significantly advance the health and well being of patients by developing and disseminating a futuristic practice model that supports the most effective use of pharmacists as direct patient care providers

Recommendations concerning pharmacy technicians during the summit include:

- Pharmacy technicians must be certified by PTCB
- Uniform national standards should apply to the education and training of pharmacy technicians
- By 2015, PTCB should require completion of an accredited training program prior to be qualified to sit for the PTCE

2011 Joint Editorial

“New and evolving practice models require that pharmacists spend more of their efforts working directly with patients and prescribers. This evolving focus of pharmacists’ practice increasingly relies on the support of pharmacy technicians. Pharmacists know the value that pharmacy technicians bring to their practice.”

—Henri R. Manasse, Jr., PhD, ScD & Thomas E. Menighan, BPharm, MBA, ScD

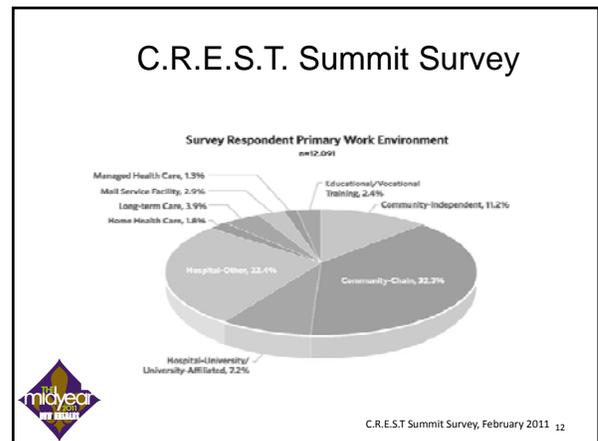
JCPP Vision Statement for 2015

Pharmacists will be the health care professionals responsible for providing patient care that ensures optimal medication therapy outcomes.

C.R.E.S.T. Summit

Consumer Awareness
Resources
Education
State Policy
Testing

Thought leaders included pharmacists, educators, Federal pharmacy, major employers, state associations, State Boards of Pharmacy, and PTCB CPhTs.



Consumer Awareness and State Policy

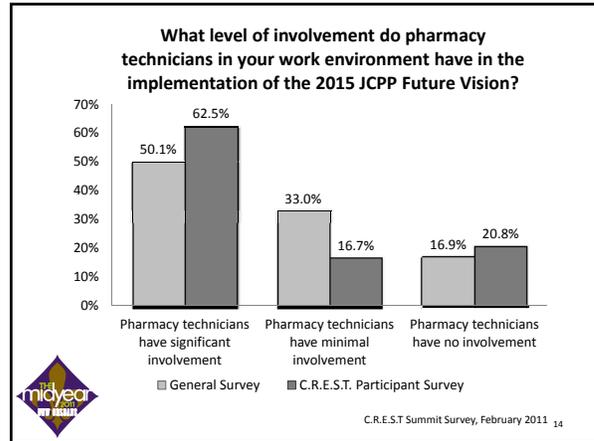
Discussion Topic 1: The profession's readiness to implement the JCPP 2015 Vision pertaining to the education, certification, and registration of pharmacy technicians.

Discussion Topic 2: Innovative roles and responsibilities of pharmacy technicians

Discussion Topic 3: Education of the public/consumers about the roles, responsibilities, and regulations applicable to pharmacy technicians



C.R.E.S.T Summit Survey, February 2011 13



Pharmacy Technician Roles

Health-System Pharmacy Setting Responses

Current pharmacy technician roles	Increased roles with implementation of JCPP 2015 Vision
Prepackaging/repackaging	Medication safety positions and/or quality management
Compounding sterile products/I.V. admixtures	Tech-check-tech
Assisting in inpatient prescription dispensing	Purchasing/inventory control
Inventory maintenance	Holding leadership and/or supervisory roles
Compounding nonsterile products	Participating in medication reconciliation



C.R.E.S.T Summit Survey, February 2011 15

Education and Testing Requirements

Discussion Topic 4: Establishment of additional requirements for the PTCE. Specifically, does the group agree or disagree with the need for additional requirements?

Discussion Topic 5: If participants feel that accredited education should be a prerequisite of the PTCE, how may the profession achieve this?

Discussion Topic 6: Should PTCB modify the requirement for recertification to include only "T" designated CPE credits provided through Accreditation Council for Pharmacy Education (ACPE) accredited programs?



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PTCE Requirements

Summit participants **recommended** additional requirements for a candidate to sit for the PTCE:

- By 2015:
 - require minimum period of practical experience to be eligible for the PTCE.
 - mandatory criminal background checks
- By 2020:
 - all PTCE candidates should be required to complete a training program accredited by ASHP




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Continuing Education

Recommendations made during the summit include:

- By 2015, it is recommended that PTCB change the current requirements for CPhT recertification to:
 - Accept only pharmacy technician targeted CPE credits
 - Require at least 15 of the 20 hours of CPE to be provided through State Boards of Pharmacy, NABP, employer-accredited programs, or programs accredited by ACPE
 - Five hours of practical/employer-based CPE may be allowed as part of the 20-hour CPE requirement every two years
 - Require one of the 20 required CPE credits to be in medication/patient safety



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Stakeholder Resource Diversification

Discussion Topic 7: Future products, services, or exams to be developed by PTCB

Discussion Topic 8: Establishment of an advanced pharmacy technician certification designation



Products & Services

Additional recommendations made during the summit include:

- Gather and distribute profiles and stories
- Create new specialty exams
- Conduct research



Advanced Designations



Further recommendations:

- Pharmacy technicians need to be provided with a clear career path
- Work with state and national associations and employers to create the establishment of an advanced certified pharmacy technician designation



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From Discussion to Action...

Participants provided examples of how they plan to maintain the momentum built during the C.R.E.S.T. Summit.



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Showcasing Innovation 2011: Press Releases

"Pharmacy technicians are instrumental in managing inventory and communicating department needs to supervisors. By working cooperatively within the pharmacy team, they allow the department to better optimize daily workflow output and reprioritize medication distribution activities as patients needs change."

—Erin Fox, PharmD
Manager, Drug Information Services,
University of Utah Hospitals and Clinics



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Creating an Online Community

Find employment

Network within the profession

Hear feedback from other pharmacy technicians who have recently taken the PTCE

Receive quick feedback on certification, recertification, and reinstatement issues



Employer Partnership Program



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Assessment Question

Which of the following were topics covered at the recent PTCEB C.R.E.S.T. Summit?

- A. Consumer Awareness and Education
- B. Resources
- C. State Policy and Testing
- D. All of the Above



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Assessment Question

Recommendations made during the ASHP Pharmacy Practice Model Initiative Summit about pharmacy technicians include:

- A. Pharmacy technicians must be certified by PTCEB
- B. Uniform national standards should apply to the education and training of pharmacy technicians
- C. By 2015, PTCEB should require completion of an accredited training program prior to be qualified to sit for the PTCE
- D. All of the above



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